

Nayagram Pandit Raghunath Murmu Government College ESTD-2014

(Affiliated to Vidyasagar University)

Baligeria † Nayagram † Jhargram † 721125 † West Bengal

Website: https://nayagramprmgovtcollege.ac.in

Contact Number: +91 9732779838 Email id: principal2014nprmgc@gmail.com

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1.4.1. Action taken report on the feedback analysis

Report on Students' Feedback (2021-22)

The feedback collected from the through offline mode in the academic session 2021-22 was the first of its kind. Questions ranging from the quality of course content to teachers' performance and infrastructure facilities in college figured in the form. All the students are extremely satisfied with all dimensions of service provided by the college, be it infrastructure, or admission procedure or course content. They are happy with the services they get from their college office. The students felt that they will be made future-ready by the college. It is clear from their feedback that they would recommend others to study in this college.

However, in the remarks section, some of the students mentioned that they want Santali honours to be introduced, and the statue of Pandit Raghunath Murmu to be installed in the college campus. Paying heed to their grievance, the college authority held meeting with the ICC on an urgent basis, and prayed to the office of the DPI to consider the issue and do the needful. Both the demands of the students have been met by the Dept. of Higher Education, Government of West Bengal.

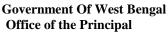
> **NETAI** CHANDR CHANDRA DAS A DAS

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Internal Complaints Committee Meeting Pate: 22/04/2022
Mosti Complaints Committee
Titting Defendence
Minutes:
by the ICC
A meeting was called to discuss the demand
of students for the introduction of the
following subjects from the next academic
session of 2022-23.
i) Anthropology ii) Computer Science & Economics
OH Physics
iii) Chemistry on & Computer Science
The above-mentioned subject bunch is
needed to introduce the B.Sc. General
course in the collège from 2022-23 session
It was decided in the meeting that an official letter will be sent to the DPI in this
regard.
C: Le . 7 - 9 0
Signatures:
1. OIC-A
2. TCS - Prodyot ghara
3. Convenor Nazia
A. Tt. CONVENON - S. Kunth
5. Member - Johnen Chamsson.

Meeting
Date: 25.04.2022
Minutes:
VXXXX E
A meeting was held to discuss the
introduction of Soutali Honows course in the
collège from next secsion onwards. At present
the Santali Dept. runs Grenoral course in
Santalitaught by two full-time teachers.
Santer range
It was decided in the meeting that
a prayer in this oregard will be sent to the DPI for intimation and necessary retion.
a proyer in annatigue d'agreer de la constant
DPI tog inhunaron and necession
Signatures
1. Ote-A
2. TCS foodyot ghan
3, Convenor Nazia
4. Tt. Convenos - 3. New 1
5. Member - Joynen Chinessony.
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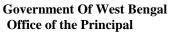
1.4.1. Action taken report on the feedback analysis

Report on Parents' Feedback (2022-23)

The feedback collected from the parents through Google form in the academic session 2022-23 was the first of its kind. Questions ranging from the quality of course content to teachers' performance and infrastructure facilities in college figured in the form. While most of the parents were of the opinion that the course content of Vidyasagar University provides adequate knowledge to the students and prepares them for their future, only a negligible number of parents felt otherwise. They are happy with the services they get from their college office.

A good number of parents seemed to be satisfied with different infrastructure facilities such as library, internet, drinking water, toilets and canteen. They are of the opinion that the college excels in providing sports equipments to the interested students. All of the respondents are aware of their ward's behavior in the college and they are extremely happy with the teaching performance of the faculty members. Overall the feedback of the parents was on the positive side.

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1.4.1. Action taken report on the feedback analysis

Report on Teachers' Feedback (2022-23)

The online feedback collected from the teachers through Google form in the academic session 2022-23 was the first of its kind. Before COVID pandemic, and also after lifting of lockdown, feedback has always been collected in offline mode. Questions ranging from the quality of course content to the response of students and infrastructure facilities in college figured in the form. While most of the teachers were of the opinion that the course content of Vidyasagar University provides adequate knowledge to the students and prepares them for their future, equipping them with the necessary knowledge required for getting employed or setting up their own business, a few of them differed.

Most of the teachers seemed to be satisfied on point of different infrastructure facilities such as library, internet, drinking water, toilets and canteen. Teachers were of the opinion that students attend their classes regularly, but they felt that their responsiveness and interaction with the teachers need to be improved.

Though this is the first feedback form through online mode, the college has taken action based on the feedback collected in the previous years (through offline mode). Regular appeals have been made to the office of Directorate of Public Instructions, to address the grievance and demands of teachers and some of those have also been redressed.

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